

September 10, 2018

To: Residents located off 108th Street between Madison and "Q" Streets

Dear valued customer,

The City of Omaha is planning a 2019 road improvement project along 108<sup>th</sup> Street between Madison and "Q" Streets, beginning in November. Prior to their work, we are responsible for relocating the gas and water mains along 108<sup>th</sup> Street.

We plan to begin our work September 17 and estimate our portion of the project to be completed in November, pending any unplanned delays. During this time, north- and south-bound traffic on 108<sup>th</sup> Street will be diverted as the road will be closed.

If your home is located near 108<sup>th</sup> Street, this work may result in a brief interruption of your gas or water service. Your presence is not required for us to perform our work, and we will notify you prior to any interruptions. We have been communicating with the City of Omaha to coordinate road closure signage to minimize the impact this project has on traffic.

We understand this may cause an inconvenience to your day-to-day routine and wanted to give you as much notice as possible to allow you time to prepare and adjust, if necessary. Vince Juarez, District Construction Foreman, will monitor and oversee our gas and water main relocation work for this project. Should you have any questions or concerns, please feel free to contact Mr. Juarez during business hours (7:00 a.m.-3:00 p.m.) at 402-504-7842 or email Vincent\_Juarez@mudnebr.com.

Regards,

Stephanie Mueller

Vice President, Customer Services

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cc: City of Omaha